



Nautilus Medical
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PREMIUM CARE PLANS – INCLUDES HARDWARE & SOFTWARE

Annual care plans provide technical service and support with complete system HOTSWAP coverage for all software/hardware systems. The plan covers components and remote phone assistance with internet access as needed. In the event that replacement parts or complete system replacement is required (after troubleshooting attempts are unsuccessful) NEXT DAY overnight shipment services will be utilized. We will ship the new or like-new components in exchange for the defective parts. Nautilus Medical will also provide UNLIMITED end-user training for all new employees or current staff members as needed. Virus protection software is recommended to prevent issues. Consult your IT department for brand preference and updates.

Includes:

- ✓ 24 hour Hot Swap service on all hardware with OVERNIGHT SHIPPING (before 3:00 PM CST)
- ✓ Unlimited support and online training for staff and administrators
- ✓ 4 hour response time with priority over basic
- ✓ Updates, configuration changes, hardware changes, label templates, splash screen design changes, etc.

EPSON
VAR PARTNER

dRay
DICOM VIEWER

| Part Number | Models | Price \$USD |
|---|--------------------------|-------------|
| AutoRay Epson DDS – DICOM Distribution System (with Win PC & Epson PP-50II & PP-100II) | | |
| W.AREPC1 | 1 YEAR PREMIUM CARE PLAN | 1,795.00 |
| W.AREPC2 | 2 YEAR PREMIUM CARE PLAN | 3,295.00 |
| W.AREPC3 | 3 YEAR PREMIUM CARE PLAN | 4,595.00 |
| W.AREPC5 | 5 YEAR PREMIUM CARE PLAN | 6,895.00 |

SOFTWARE CARE PLANS – EXCLUDES HARDWARE

Annual care plans provide technical service and support DICOM Ray software applications. This plan covers all software related support with remote phone assistance and internet access as needed. Nautilus Medical will also provide UNLIMITED end-user training for all new employees or current staff members as needed during the entire plan.

Includes:

- ✓ Same Day Response Time
- ✓ Unlimited online training for staff and administrators
- ✓ Updates, configuration changes, splash screen design
- ✓ New license generation when PC is replaced.

| Part Number | MatrixRay | Price \$USD |
|-----------------------------|---------------------------|-------------|
| W.DRPC1 | 1 YEAR SOFTWARE CARE PLAN | 295.00 |
| W.DRPC2 | 2 YEAR SOFTWARE CARE PLAN | 495.00 |
| W.DRPC3 | 3 YEAR SOFTWARE CARE PLAN | 795.00 |
| W.DRPC5 | 5 YEAR SOFTWARE CARE PLAN | 1,295.00 |
| AutoRay PROFESSIONAL | | |
| W.ARPC1 | 1 YEAR SOFTWARE CARE PLAN | 995.00 |
| W.ARPC2 | 2 YEAR SOFTWARE CARE PLAN | 1,595.00 |
| W.ARPC3 | 3 YEAR SOFTWARE CARE PLAN | 2,695.00 |
| W.ARPC5 | 5 YEAR SOFTWARE CARE PLAN | 3,895.00 |
| FilmRay Option | | |
| W.FRPC1 | 1 YEAR SOFTWARE CARE PLAN | 295.00 |
| W.FRPC2 | 2 YEAR SOFTWARE CARE PLAN | 495.00 |
| W.FRPC3 | 3 YEAR SOFTWARE CARE PLAN | 795.00 |
| W.FRPC5 | 5 YEAR SOFTWARE CARE PLAN | 1,295.00 |